

# TI Retiree Health Benefits Bulletin

April 22, 2004

Dear TI Retiree:

This letter is the first of a series of “TI Retiree Health Benefits Bulletin” communications that you will receive regarding important information about your TI Retiree Health Benefits. The purpose of these communications is to keep you informed about TI retiree activities and actions that TI sponsors relating to health benefits. These bulletins and other information provided by the TI Total Compensation and Benefits organization, the TI Retiree Health Benefits Interest Group (TI-HBIG) and the company’s vendors are official communications to you from TI. In addition, the TI Alumni Association (TIAA) will also provide TI-sponsored activities and information regarding your health benefits. The TI Retiree Health Benefits Interest Group (TI-HBIG) and the TI Alumni Association (TIAA) are the only groups authorized by TI to provide official health benefits information.

## TI Retiree Health Benefits Interest Group (TI-HBIG)

This team was formerly the TI Retiree Communications Team. The current team TI-HBIG was formed in February 2004 with the following charter:

- Act as a sounding board for TI Health Benefits Organization
- Provide inputs on how communication materials for benefits offerings and changes will be presented to the retiree population
- Team members may be asked to actively participate in implementation of team ideas for better communication
- Assist in the planning and implementation of Retiree Focus Groups that will be facilitated by Hewitt

The membership is a cross section of the TI retiree population in the Dallas area. TI-HBIG members are: Dot Adler, Jerry Brandenburg, Charlotte Brown, John Byers, Hector Cardenas, Sara Cooper, Verdie Furgurson, Ed Hassler, Bobbie Mitchell, Dorothy Robinson and Bill Stearns. Melanie Reuler, Sam Self and Martha Vaughn lead the team.

TI-HBIG met in February, March and April, and plans to meet again in May.

### TI Retiree Focus Groups

TI will be sponsoring retiree focus groups this year. The purpose of the focus groups is to obtain feedback from TI retirees on communications for 2005 health benefits changes. In a future bulletin, you will hear more about the details of these focus groups. TI-HBIG will assist in the planning of these sessions.

In addition to the activities already mentioned, TI-HBIG will work on improving the delivery of health benefits information to all TI retirees. Look for more of these bulletins throughout the coming year for valuable information regarding your health benefits.

If you have questions regarding this bulletin, please call the TI-HBIG leaders, Martha Vaughn and Melanie Reuler at the following toll free number, (888) 762-4277. Please remember that questions about specific claims or other health benefit information should be directed to TI SmartLink at (800) 890-2600.

Sincerely,

TI Total Compensation and Benefits